

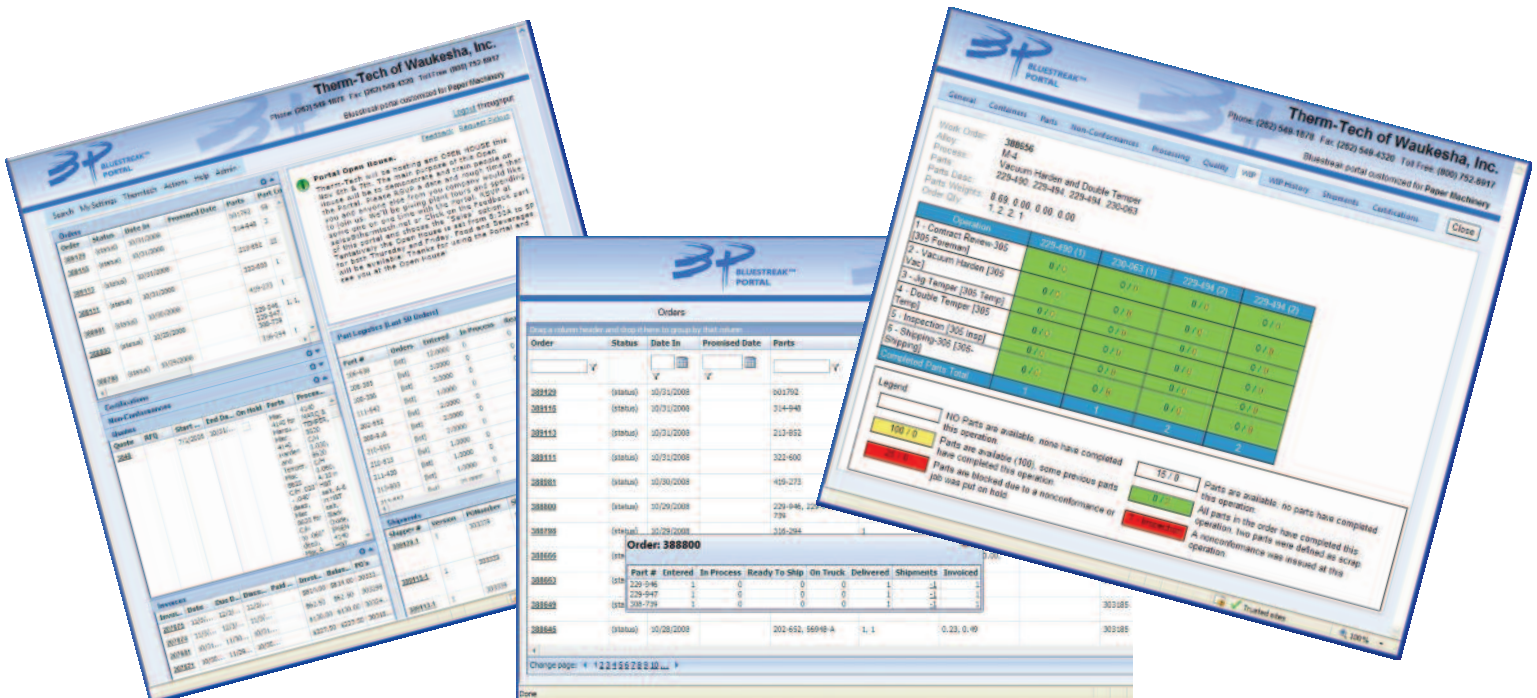
Therm-Tech

OF WAUKESHA, INC.
HEAT TREATING SPECIALISTS

In a constant effort to improve our services, partnerships, and communications, Therm-Tech has implemented an IT capability called the Bluestreak™ Customer Portal. This capability enables customers account access to real-time information sharing via the Internet. This is a FREE service provided by Therm-Tech and it takes no time to create an account for the ability to do or know the following...

1. In **Real-Time**, check where Orders are in process
 - a. **Are my parts done?**
 - b. **Are they on a TT Truck?**
 - c. **Have they been received or delivered?**
2. Request a Pick Up
3. Verify or Print "Signed" Packing Slips
4. Print CERTS
5. Contact Therm-Tech directly via Feedback option
6. Access Quotes
7. Print Invoices and Verify Payments received

SUBSCRIBE today for access to your order information, simply call Therm-Tech Sales (262.549.1878) or via email at sales@thermtech.net. Access can be provided to several users to cover all departmental needs for information. The Sales Department will need each user's contact information including a direct email address.



Orders

Export Close

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	Status	Date In	Promised Date	Parts	Part Counts	Part Weights	Jobs	PO	Process Description	Alloy/Materi
	(status)	10/31/2008		b01792	58	1.29		303339	Nitride .003 Min	4140
	(status)	10/31/2008		314-948	2	1.08		303339	Vacuum Harden and Temper	A-2

Therm-Tech provides access to real-time and historical data for every Work Order that is processed. The Bluestreak™ Customer Portal is the vehicle that enables this high-level of information sharing via the Internet. This service is not available from any other heat treating company and Therm-Tech provides it for FREE! To start reaping the time-saving benefits for your company, simply call Therm-Tech sales (262.549.1878) or email at sales@thermtech.net . Access for yourself and ANY of your fellow employees requires contact info and a direct email address.

You will receive an email invite to join Therm-Tech’s Bluestreak™ Customer Portal – simply click on the provided link to self register. After registering, you will be taken to your Company’s main portal page. There you will see two “Portlets” (portal parts), an Orders and a Communications area. The URL to save in your browser for portal access/login is: portal.thermtech.go-bluestreak.com

The Portlets allow quick access to the last 10 documents and are listed from most recent to least recent. To subscribe to more Portlets, click on the “My Settings” menu and Manage Portlets. Checkmark the boxes of the Portlets you wish to see on your main portal page and click **SAVE**. You may move Portlets around the screen by a click and drag of the title bar to your desired location. Further customize the look of your portal page by using the Change Theme under the “My Settings” menu.

To access more information within a Portlet, click the **GEAR** icon upon the Portlet title bar. An expanded search screen will be displayed, showing the last 250 documents. The “Search” menu can also provide access to this view. This area provides ability to sort, filter, group and export your order information.

In any screen, clicking on underlined hyperlinked text will drill-in to more detailed data or return a copy of the document in a PDF format. Also, clicking on a text wrapped by parentheses, like **(status)** or **(list)**, will pop up a window giving more detailed information. The **(status)** link for Orders will show a real-time, high-level view of where your parts are currently located. Clicking on **Order #** will allow you to see the aspects to the internal Therm-Tech Work Order. In this view, the WIP and WIP History tabs can provide the real-time status for the order. (*WIP=Work In Process*)

If you need to communicate with a specific department at Therm-Tech, you can send Feedback or Request Pickup for parts, by clicking these features located at the top of the Communication area or the “Actions” menu. All messages will be responded to in a timely manner, mark the Feedback with a **HIGH** priority level if urgency is required.

Learning to maneuver through the Customer Portal is intuitive with a single session of use. If you have questions or suggestions for features you would like to see, please send feedback to the “Technical/Software” department. We REALLY want to know how we can improve your portal experience and offer you the best tool possible for your company.